

Project Violet Requests for Change – R37

Short title	Amend policy on disputes
Identifying number	R37
Request for action by	Ministries Team, Safeguarding Team
Text of request	<p>The documentation sent to Ministers in dispute contains the instruction not to talk to anyone about their case. Following the review of OFSTED inspections and the Post Office scandal this is no longer recognised as best practice.</p> <p>The request for change is: The appointment of a panel of independent advocates to accompany Ministers at this point in the dispute process, both those who are complaining and those who are being complained about.</p>
Relevant co-researcher reports	From Group 3 theological reflection process
Relevant Theological Reflections	Group 3
Location on Requests Map	Ways of working - Guidance, mediation, complaints

Agreed at the Project Violet Co-researchers conference on 17 April 2024.